

SFA Modernization Partner Project INTERIM LEGACY CONTRACT TRANSITION PLAN

Loan Consolidation System (LCS)



Part 1
System Write-up

ACQUISITION SOLUTIONS, INC. MEETINGS WITH DEPT. OF EDUCATION – OSFA BUSINESS MANAGERS AND COTR's

CONTRACT: LCS (Loan Consolidation System)

CHANNEL: Students

BUSINESS MANAGER:

COTR:

CONTRACTOR: EDS

CONTRACT NUMBER: PM-95-0162-01
CONTRACT AWARD DATE: July 13, 1995
CONTRACT EXPIRATION DATE: September 30, 2001

ANNUAL CONTRACT COSTS: \$11 million for consolidation system – also maintained

under the same contract as DLO by EDS)

LCS is the system used by students to consolidate all of their education loans.

Types of loans:

Subsidized – Fed. Government pays interest while student is in school

Unsubsidized – Student pays interest while in school but this interest can be capitalized and made a part of the principal to be repaid.

PLUS Loans – Loans to parent (these loans are without limit but credit checks must be performed on these loans).

Consolidated Loans – A student may elect to put all of his/her loans into one consolidated loan (this could include direct and FFEL loans – at that point the consolidated loan becomes a direct loan).

LCS FUNCTIONS

Processing of Loan Consolidation Request Records Received from Students:

Students apply to consolidate all loans, application is processed, LCS draws down funds from GAPS (Grant Administration and Payment System at Dept. of Education) to pay-off balances to all lenders (cuts checks to all lenders), and at that point consolidated loan becomes a direct loan). More internal and contractor staff required for Consolidated Loan Process (the consolidation process is much more paper intensive including more mail room personnel and intense manual data entry) – operates under same contract but separate from LCS process.

WHO USES LCS?

External Users:

- Schools
- Students
- Parents
- Dept. of Education GAPS

Internal Users:

- DLS (Direct Loan Servicing)
- CFO

<u>ANNUAL CONTRACT COST – OFSA FUNCTION PERCENTAGES</u>

The annual contract costs for LCS approximately \$11 million. The approximate percentages and annual cost for the base OFSA functions (as outlined in the OFSA Contracts/functions Matrix) are as follows:

Document Handling
Analytical/ Management
Support
Customer Service

PLANNED ENHANCEMENTS

Several enhancements to the system under the system maintenance annual updating process. A maintenance enhancement made to this legacy system will be implemented in concert with approved System Architecture standards and processes currently being implemented within SFA.